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CivicPlus Support:

1-888-228-2233 x307/Opt.1 => Mon-Fri 7a-7p CST
24/7 for Emergencies
support@civicplus.com
<http://www.civicplusuniversity.com> => Manuals/Videos

<http://ga-jeffersoncounty.civicplus.com/>

Piwick:

<http://analytics.civicplus.com> (Drop me a line so I can help get this if you need it)

Profile: GA-JeffersonCounty
Password: 96wise60

Organization:

Front end = Public
Back end = Administrative
1) Module/Component
2) Categories <==== Permissions
3) Items

4 Levels of Permissions:

A: Author <====> Can Create, Can NOT Publish
P: Publisher => Can Create, Publish, Approve, **NO ACCESS to Properties**
O: Owner <====> Can Create, Publish, Approve, Properties
V: View <====> Front-End, Can See, but not touch

Image Size Suggestions:

Calendar: 150px x 150px
News Flash: 225px x 225px
Facilities: 320px x 200px

Content Area - 300 pixels wide maximum

Info Advanced - 165 pixels wide maximum
Photo Gallery - 420 x 280 minimum
Resource / Business Directory - 160 x 120
Right Contact with image - 200 x 150
Staff Directory - 144 x 216 (using standard options) 150 x 200 (when using basic HTML)

HTML101:

Line Break =

Paragraph = <p>
Horizontal Rule = <hr>
Bold or Bold
<i>Italics</i> or Italics

<http://www.w3schools.com>

Example Sites:

<http://tamarac.org/requesttracker.aspx> = RequestTracker
<http://tompsc.com/CivicAlerts.aspx> = News Flash
<http://www.ci.lewiston.me.us/Bids.aspx> = Bids
<http://www.co.maui.hi.us/facilities.aspx> = Facilities

Update for Case #138691 - "Bad Links Module not on--ga-jeffersoncounty.civicplus.com"

Hello Warren,

As of 30 May 2015, CivicPlus removed the Bad Links module from the website as the same/more reliable information is available through Piwik.

To access the 404 (Bad Links) through Piwik, Follow these steps:

1. From the module menu, select "Site Tools".
2. Select Piwik from the options.
3. Log into Piwik. If you do not know your login, please contact support@civicplus.com .
4. Navigate to "Actions" and then "Page Titles".
5. Search "404" using the field at the bottom of the data table.
6. Expand the section labeled "404".
7. Expand each item within to see details.
8. To export this data, click the small arrow button below the data table and the search field.

Select the icon on left that is an arrow pointing out of a box.

Please let us know if you have any questions or concerns by emailing us at support@civicplus.com or calling 888-228-2233 x307.